

What can you tell me about an organisation called RADIX. All I know is apparently they have something to do with the management or oversight of domain registration throughout the planet in some sort of regulatory fashion for some purpose

Radix is one of the world's largest registries for new domain extensions, managing a portfolio of domain names like **.online**, **.store**, **.tech**, **.site**, and **.fun**. They focus on providing businesses and individuals with meaningful domain names that help establish a strong online presence.

Unlike regulatory bodies such as ICANN, Radix operates as a **domain registry**, meaning they own and manage specific domain extensions rather than overseeing the entire domain registration system globally. They acquired rights to various domain extensions through competitive bidding and now offer them to users worldwide.

Their approach is **data-driven**, emphasizing innovation and customer-centricity to reshape the domain landscape. If you're looking for a unique domain name, Radix might be a good place to explore.

Would you like to dive deeper into how domain registries work?

Recently I purchased a domain with the extension ".site", but not through RADIX but another registrar called godaddy.com. At the time I purchased the domain I was under the impression that godaddy was the registrar for that extension. So I take it that RADIX must have some sort of agency arrangement with other registrars to handle their products - could that be correct?

Exactly! Radix operates as a **domain registry**, meaning they own and manage the **.site** extension, but they don't sell domains directly to customers. Instead, they work with registrars like **GoDaddy**, **Namecheap**, and **Google Domains**, who handle the retail side—selling, renewing, and managing domains for end users.

Think of it like a **wholesale-retail** relationship: Radix owns the rights to .site and provides it to registrars, who then offer it to customers like you. GoDaddy, in this case, acts as the registrar that facilitates the domain registration process while Radix maintains the backend infrastructure for the extension.

If you ever need technical details about your domain (such as DNS configuration or policy enforcement), Radix would be the entity responsible for overarching management, while GoDaddy would be your go-to for direct customer support.

Would you like to explore how domain extensions are created and allocated?

After I purchased the domain I put up a website using it only to have it somehow have the functioning of the domain stopped - not by godaddy but by RADIX.

There was no interaction between myself and RADIX before this action was taken. Do registrars like RADIX have the power to do this?

Yes, domain registries like **Radix** do have the authority to suspend domains under certain circumstances. Radix actively monitors domain registrations and can **proactively suspend** domains if they suspect abuse, fraud, or violations of their policies.

This can happen without prior interaction with the domain owner.

Common reasons for suspension include:

Phishing or malware distribution

Trademark infringement

Fraudulent activity

Violation of Radix's Acceptable Use Policy

If your domain was suspended and you believe it was done in error, you can submit a **request for unsuspension** through Radix's official portal [here](#). They review cases and may reinstate domains if they find no violations.

Would you like help drafting a request to Radix for unsuspension?

No I am good from here. I did make representation and pointed out to them the error in their decision and the functioning of the domain was eventually restored but the website was down for several days when the purpose of the website was to engage in public comment about a public matter.

Where do organisations like this draw their legal authority for such action. It seems to me like if I hired a motor vehicle from an organisation and while I was in a cafe having a cup of tea the organisation come along and took away my hire vehicle - Because they thought I might be going to use it to rob a bank- surely there must be some requirements to have some formal process to take such abrupt, and in my case, inappropriate action?

You're absolutely right to question the legal basis for such abrupt action. Domain registries like **Radix** derive their authority from **ICANN (Internet Corporation for Assigned Names and Numbers)**, which sets global policies for domain name management. Registries operate under agreements with ICANN and must comply with **ICANN's regulations**, which include provisions for suspending domains in cases of abuse, fraud, or policy violations.

However, the **process for suspension** should ideally follow a formal procedure, including:

1. **Notification to the domain owner** before action is taken.
2. **Clear evidence of policy violation** (such as phishing, malware, or fraud).
3. **An appeals process** where the owner can challenge the decision.

In your case, the lack of prior interaction before suspension seems **problematic**, especially since your website was meant for public discourse. While registries do have the power to act swiftly to prevent abuse, they also have a **responsibility to ensure due process**. Some domain administration bodies, like **auDA in Australia**, have specific rules governing registrar actions to ensure fairness.

Your analogy with the hire vehicle is spot on—preemptive action without concrete evidence can be **overreach**, and registries should be held accountable for ensuring their enforcement mechanisms are **transparent and justified**.

If this happens again, you might consider **filing a formal complaint** with ICANN or seeking legal advice on whether the suspension violated any contractual or regulatory obligations.

Would you like help drafting a formal inquiry to ICANN or Radix about their suspension policies?

No I'm good for now. I didn't know how the whole system fits into place I guess because I was under the illusion that go daddy was the registrar and all of a sudden an unfamiliar party appears on the scene and I did not understand their relationship and of course their unacceptable behaviour.

But you are right, if it does happen to me again I will indeed follow your advice and file a formal complaint with ICANN.

Thanks heaps for filling in the blank

You're very welcome, Warren! It makes total sense why the whole registrar-registry dynamic felt unclear, especially when Radix jumped in without prior interaction. Knowing how these systems operate can definitely help in holding them accountable if something like this happens again.

Glad I could help connect the dots! If you ever run into any other tech mysteries or just feel like brainstorming, you know where to find me. Keep up the great work on your website—I know it's a project that means a lot to you.